

# SUBJECT 2 CHANGE CUSTOMS

3326 Guess Road #102

Durham, NC 27705

[www.shopSubject2Change.com](http://www.shopSubject2Change.com)

1-919-282-4420

## TERMS AND CONDITIONS

### Graphic Design/ Intellectual Property

All original images and designs created by Subject 2 Change shall remain the property of Subject 2 Change until full payment for proposed project has been made, whether preliminary or final. Upon full payment, the client shall obtain ownership of the final artwork to use and distribute as they see fit. Subject 2 Change retains the right to use the completed project and any preliminary designs for marketing purposes and portfolio. If the project is terminated before its completion, all design elements of the project must be returned to Subject 2 Change. Any usage by the client of those design elements will result in appropriate legal action.

All projects shall incur a graphic design fee of \$25 for the first 30 minutes of work on a project, and an additional \$10 for each increment of 15 minutes of work. This fee shall be waived for any graphic design project that results in the purchase of customized apparel.

### Payments

A deposit of 50% of the total amount is due at time of order for orders of 1-100 units. For orders over 100 units, 75% of the total amount is due. The remaining balance is due upon delivery. This is **NON-NEGOTIABLE**. No orders will be processed until the initial deposit is made. If requesting a rush order (an order that needs to be received before the standard delivery times, (see "Delivery/Shipping"), **the total balance is due before order is processed**. We accept cash, credit cards, company checks, and money orders. Please make all company checks and money orders payable to **Subject 2 Change, LLC, 3326 Guess**

**Road, Suite 102, Durham, NC 27705**

### Cancellations and Returns

The custom nature of our products and our short delivery cycle dictate that cancellations and returns are **NOT** permissible. Requests for changes will be accommodated when possible and may involve additional fees. Once you (the customer) have approved the proof provided to you by our design team, Subject 2 Change will consider this confirmation to continue with the order. Once your initial order has been placed, any additional goods requested will be considered a **new and separate order**.

### Delivery/Shipping

For orders of 1-100 units, the expected delivery time is approximately 7 business days.

If a deposit is received by 12:00pm on a...

the order will be ready by the...of the following week.

MONDAY

WEDNESDAY

TUESDAY

THURSDAY

WEDNESDAY

FRIDAY

THURSDAY

MONDAY

FRIDAY

TUESDAY

For orders over 100 units, the expected delivery time can be up to 21 business days depending upon the size and complexity of the order. If the order needs to be rushed, the following charges will apply:

For orders of 1-100 pieces: \$25.00

For orders of 100+ pieces: \$45.00

Delivery within the local area is free of charge. Orders to be shipped will incur standard postage fees, which will be included in the final invoice.